This is an update on the Nocatee amenities as we continue moving forward with the re-opening of the pools and waterparks.

- 1. The **Spray Park** (and only the Spray Park) will no longer require a reservation. This will simply be walk up. We will retain the three sessions as follows: 9am noon, 1pm 4pm and 5pm 8pm with cleaning during the breaks. However, advance reservations will no longer be required at the Spray Waterpark. The Spray Park will be closed each Tuesday to allow the filters to fully clean the pool water.
  - 2. Tonight, reservations will open for the **Splash Waterpark** for Thursday through Sunday, June 7. Note, the Splash Waterpark is closed on Mondays to allow the filters to fully clean the pool water.
  - 3. Final inspection for **Crosswater Pool** is scheduled for Thursday, June 4. Reservations may be made tonight for Friday, June 5 and the weekend. Please remember that a section of the Crosswater Pool was constructed for Nocatee programming. Therefore, it will be frequently occupied by the Nocatee swim team, swim lessons, and other organized activities and will frequently not be available for general open use.
  - 4. A resident may reserve up to <u>two sessions</u> at the Splash Park, Cypress Pool, Twenty Mile Pool, or Crosswater Pool for the Thursday through Sunday period. Additional reservations may be made beginning Wednesday at noon.
  - 5. Beginning **Saturday June 6** each household may bring up to two guests to the **Spray Waterpark**. A guest is anyone that does not have a valid Nocatee Resident Card. Use of a guest credit or Grandparent Card is required. This guest policy applies only for the Spray Park. Residents will be required to sign on behalf of their guests acknowledging compliance with the governors Executive Order that all individuals entering the State of Florida from the New York Tri-State Area (Connecticut, New Jersey and New York) have self-isolated for a period of 14 days prior to entering the Spray Waterpark.
  - 6. If you cannot keep a reservation, please **cancel** it so that another resident may use it.
    - a) **To cancel or edit a reservation**, go to your Confirmation Email from Tolomato CDD. Click on Edit My Sign Up. This is

- found below the large View Sign Up tab. From there, you can update or delete a reservation.
- b) The edit and cancelation function does not always appear from a mobile device. You may need to do this from a home computer.
- c) Please do not ask us to make, edit or delete a reservation for you. Instead, follow the instructions above. We are receiving hundreds of requests to make or change reservations and we simply cannot do it.
- d) Please be respectful to your neighbors by not reserving sessions you will not use.
- 7. One hour **fitness** sessions will be broken into two 30 minute segments to provide more options to residents, beginning June 6. You may book two back-to-back 30 minute sessions.
- 8. A reduced schedule of **Fitness Classes** is now available. Advanced registration is required.
- 9. A resident that does not show up for a **Swim Club** reservation within 15 minutes of the reserved start time, may lose the reservation to a walk-up.

Thank you for your patience and understanding during this time.

By clicking below I acknowledge that I have read and understand the reservation policies discussed above. Click **here** to make reservations.